



May, 2020

At The Credit Union for Robertson County, our main focus is the well-being of our staff, our members, and our community. During the coronavirus (COVID-19) pandemic, we have been able to remain open by reimagining our service options to protect you and our employees by offering a safer and more controlled environment. The actions we have taken have allowed us to put you first while safely meeting your financial needs.

As we move forward, it's still important to continue providing safe, convenient ways to bank. Currently, our lobbies are available "by appointment only". In the coming days, you may notice floor markers as guidance in helping everyone maintain the CDC-recommended six-foot distances, and we will be providing hand sanitizer at each branch. Once at the branch, for the protection of all our members and staff, you will be asked a few wellness questions to ensure we are taking necessary precautions. Our staff have also been provided with masks and face guards to better protect themselves and you. All our measures to help protect everyone's health are posted in our branch lobbies.

In addition to appointments for lobby visits, you can bank in person through our drive-thrus. If you prefer to bank from your home, you can easily access the following online solutions to keep you connected wherever you are:

- Mobicint Online Banking with Bill Pay at tcurc.org
- TCURC Mobile Banking with remote deposit capture (app available on the AppStore and GooglePlay)
- RATS (Remote Automated Teller Service) line 615-382-2948

We are actively monitoring developments related to coronavirus and will continue prioritizing member and employee safety. Our goal is to provide clarity through communication to members about our branch services.

To make an appointment at your local branch, call us at 615-382-8255. As a reminder, for your safety and the safety of our staff, you will be asked several wellness related questions upon arrival for your appointment.

To find the latest information on COVID-19 please refer to the [official CDC website](#). We sincerely appreciate you as a member and are committed in our service to you.

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Springfield, TN 37172
(615) 382-8255
Fax (615) 384-5812

505 S. Brown Street
Springfield, TN 37172
(615) 382-8255
Fax (615) 382-1546

NorthCrest Hospital
Springfield, TN 37172
(615) 382-8255
Fax (615) 384-1575

4310 Hwy 431-N
Springfield, TN 37172
(615) 382-8255
Fax (615) 384-2283

415 Hwy 76
White House, TN 37188
(615) 382-8255
Fax (615) 334-1338

1100 Industrial Dive
Springfield, TN 37172
(615) 382-8255
Fax: (615) 667-1251

260-A Ren Mar Dr
Pleasant View, TN 37146
(615) 382-8255
(615) 746-8939